

**Route 28 Intersection Improvements
Office Hours Guide Protocol**

Name:	
Address:	
Affiliation:	

1. There are 2 processes currently going on that address Route 28 in the Town of Chatham. One is the Route 28 Corridor Visioning exercise which deals with land use all along the corridor from Crowell Road to the Harwich town line. This project is being conducted by the Town of Chatham and the CCC. The other project is the Route 28 West Chatham Roadway Design Project which deals with the Route 28 roadway from George Ryder Road to Barn Hill Road. This project is being conducted by Howard/Stein-Hudson under the direction of the Town of Chatham and is managed by the Town’s Principal Projects and Operations Administrator. Were you aware that there are two projects, which while related, are separate and distinct?

2. Are you aware that at this time, the Town of Chatham has identified a plan for the section of Route 28 which proposes to:
 - a. Reduce the road’s cross section
 - b. Lower traffic speeds
 - c. Improve pedestrian and bicycle accommodations
 - d. Improve intersection safety and function:
 - i. Signalizing Route 28/Barn Hill Road
 - ii. Converting Route 28/George Ryder Road/George Ryder Road South into a modern roundabout
 - e. Clarify access to local businesses through consolidation of curb cuts and elimination of the 2-way left turn lane.
 - f. Improve landscape/streetscape

3. How do you feel about the plan articulated above? What elements do you like? What elements don’t you like? Have you ever changed your opinion about the plan articulated above? If so, when did you change your mind and what influenced you to do so?

4. The plan identified in question 5 came about through a multi-year planning process conducted by the Town of Chatham. What were your impressions of that process? What elements of that process would you say were strong? Which were not?

5. If you could change any one thing about the section of Route 28 roadway in West Chatham (George Ryder Road to Barn Hill Road) being addressed by this project, what would it be and why?

6. If you could keep any one thing the same about the section of Route 28 roadway in West Chatham (George Ryder Road to Barn Hill Road) being addressed by this project, what would it be and why?

7. (If interviewee is a member of a group/civic association etc.) Has your group taken a position on the project to-date? Do you agree with their position? Why/why not?

8. As we embark on this project with the Town of Chatham, if you could tell me just one thing, what would it be?